

# BELFLOWERS –CONDITIONS OF SALE

## 1. Validity

These conditions govern the sale and on line supply of items marketed by BEL FLOWERS s.r.l. ("supplier"). Any change to these conditions will be communicated timely by the supplier with a notice published on the website.

## 2. Method of sale

BEL FLOWERS s.r.l. sells exclusively to subjects with a VAT number. The direct sale to private consumers is excluded.

## 3. Orders – Invoicing

All purchase orders sent to the supplier shall be complete in their entirety and contain all the elements necessary for the proper identification of the ordered products. Each product order sent to the supplier constitutes a customer's contract proposal and, therefore, will be binding on the supplier only if confirmed by the supplier for acceptance by e-mail to the customer.

The supplier reserves the right to cancel orders placed and unpaid after 3 days from the order date. In case of failure to execute the order by the supplier (if this is due to unavailability of products ordered by the customer) he will as soon as possible inform the customer, reimbursing the amounts, if already paid, since the supply has not been performed. In this case the customer is not entitled to any reimbursement or indemnity or compensation.

The tax records relating to the products ordered will be issued by the supplier at the time of shipment of the products to the customer.

## 4. Prices and availability

Product prices are clearly indicated on the web site and do not include VAT. They may be modified at any time by the supplier without prior notice; in any case, the orders in process will not be affected by any change in price. The minimum order amount for delivery is € 1,000, not including the shipping costs (see table), as explicitly mentioned during the order process.

	ORDER	
	FROM € 1000,00 TO € 3000,00	OVER € 3000,01
CROATIA	15%	12%
IRELAND	18%	15%
POLAND	13%	10%
CZECH REPUBLIC	12%	10%
ROMANIA	12%	10%
SLOVAKIA	12%	10%
SLOVENIA	10%	8%
HUNGARY	13%	10%
	FROM € 1000,00 TO € 4000,00	OVER€ 4000,01
CANARY ISLANDS (ES)	30%	28%
ITALY - ISLANDS	5% - 8%	
LITHUANIA	13%	10%
SWITZERLAND	12%	10%

<b>ORDER</b>		
	<b>FROM € 1000,00 TO € 5000,00</b>	<b>OVER € 5000,01</b>
NETHERLANDS	6%	5%
BELGIUM	6%	5%
	<b>FROM € 1000,00 TO € 9000,00</b>	<b>OVER € 9000,01</b>
ENGLAND	12%	10%
	<b>FROM € 1000,00 TO € 15000,00</b>	<b>OVER € 15000,01</b>
GERMANY	5%	3%

<b>ORDER</b>			
	<b>POSTCODE</b>	<b>FROM € 1000,00 TO € 6000,00</b>	<b>OVER € 6000,01</b>
FRANCE	94 93 77 92 75 78 91 95 98	7%	5%
FRANCE	38 42 01 69 13 71 83 43 84 39		
FRANCE	54 88 68 67 73 74 26 57 07 90 25		
FRANCE	35 72 50 28 44 76 49 37 17 16 86 85 21 10 36 51 52 61 79 80 87		
FRANCE	33 31 11 04 05 12 34 81 82 15 19 46 47		
FRANCE	59 62 02 08		
FRANCE	45 60 63 55 80 30 76		
FRANCE	6		
FRANCE	24 22 64 56 58 18 40 14 29 66 03 53 65 89	10%	7%
	<b>POSTCODE</b>	<b>FROM € 1000,00 TO € 18000,00</b>	<b>OVER € 18000,01</b>
SPAIN	02 03 30 33 42	10%	8%
SPAIN	04 14 15 18 23 27 29 32 36 37 49	11%	9%
SPAIN	05 19 40	11%	9%
SPAIN	06 10	12%	10%
SPAIN	8	8%	5%
SPAIN	09 26 31 39 48 50	10%	8%
SPAIN	11 21 41	14%	12%
SPAIN	12 17 25 43 46	10%	8%
SPAIN	13	11%	9%
SPAIN	16 44 45	11%	9%
SPAIN	22 34 47	8%	6%
SPAIN	28	8%	6%

<b>BULGARIA</b>	<b>Collection at our premises by your transport company</b>
<b>RUSSIAN FEDERATION</b>	
<b>SERBIA</b>	
<b>LEBANON</b>	
<b>TURKEY</b>	

The simultaneous access of many users-clients and the simultaneous ability to order online may change the availability of the product. For this reason the supplier does not guarantee the certainty of allocation of the ordered goods. In the event that the product is not available, the customer will be promptly notified by e-mail with the right to a refund of the sales price if already paid (see Art. 3). Should one or more products be unavailable at the time the order is placed, they will be shipped later upon notice to the customer to the email address indicated in the order.

#### **5. Method of payment**

Payment must be made in advance by bank transfer to the following account: Bank: UNICREDIT  
Abi 02008 Cab 62360 IBAN: IT 98 H 02008 62360 000040983319 SWIFT: UNCRITM1R08

#### **7. Delivery of products**

The supplier will deliver the ordered products to the address indicated in the order by the customer. Delivery times will depend on the availability of products, the time of order processing and delivery times stated by the carriers. The customer will be kept fully updated.

At the time of delivery by courier, the customer is required to check:

a) that the number of boxes is the same as indicated in the invoice, b) that the packaging is not damaged, or wet or otherwise altered even with respect to the closing materials (adhesive tape or metal fasteners). Any damage or the mismatch in the number of boxes must be immediately reported to the carrier making the delivery, adding the word "conditional acceptance" on the document, and confirmed within 7 days or by fax or by registered letter to our address. Any notice over and above these terms will not be considered. Once the courier document is signed the Customer cannot oppose any objection about the appearance of the goods.

#### **6. Guarantees and returns**

The purchased items will be replaced only if defective or incorrect. In this case the product must be returned in an intact and suitable packaging and accompanied by a delivery note. Shipping costs are charged to the customer, unless the customer has received defective, damaged or incorrect products. The supplier will make every effort to replace the damaged or defective products. If the replacement is not possible, the only obligation of the supplier is to refund the amount paid by the customer.

